

COLERIDGE MEDICAL CENTRE

KEY ACTIVITY REPORT

INCOMING PHONE CALLS 8764	CALLS ANSWERED (AVERAGE) 50 secs
BOOKED CLINICAL APPOINTMENTS 8003	DID NOT ATTEND 170
REPEAT PRESCRIPTIONS PROCESSED 3969	REFERRALS TO SPECIALIST 299
NO OF PATIENTS SIGNED UP TO SMS TXT SERVICE 4604	ONLINE APPOINTMENTS OFFERED 2216