

COLERIDGE MEDICAL CENTRE
KEY ACTIVITY REPORT 1st to 31st March

<p>INCOMING PHONE CALLS</p> <p>9018</p>	<p>CALLS ANSWERED (AVERAGE)</p> <p>49 secs</p>
<p>BOOKED CLINICAL APPOINTMENTS</p> <p>8184</p>	<p>DID NOT ATTEND</p> <p>194</p>
<p>REPEAT PRESCRIPTIONS PROCESSED</p> <p>4039</p>	<p>REFERRALS TO SPECIALIST</p> <p>326</p>
<p>NO OF PATIENTS SIGNED UP TO SMS TXT SERVICE</p> <p>4239</p>	<p>ONLINE APPOINTMENTS OFFERED</p> <p>1970</p>