

COLERIDGE MEDICAL CENTRE

KEY ACTIVITY REPORT

1st -31st May 2016

INCOMING PHONE CALLS 7768	CALLS ANSWERED (AVERAGE) 1min 13secs
BOOKED CLINICAL APPOINTMENTS 7514	DID NOT ATTEND 180
REPEAT PRESCRIPTIONS PROCESSED 3954	REFERRALS TO SPECIALIST 338
NO OF PATIENTS SIGNED UP TO SMS TXT SERVICE 4312	ONLINE APPOINTMENTS OFFERED 1957