

COLERIDGE MEDICAL CENTRE
KEY ACTIVITY REPORT 1st—30th April 16

INCOMING PHONE CALLS 7790	CALLS ANSWERED (AVERAGE) 44 secs
BOOKED CLINICAL APPOINTMENTS 7779	DID NOT ATTEND 197
REPEAT PRESCRIPTIONS PROCESSED 3954	REFERRALS TO SPECIALIST 306
NO OF PATIENTS SIGNED UP TO SMS TXT SERVICE 4290	ONLINE APPOINTMENTS OFFERED 1814