

COLERIDGE MEDICAL CENTRE

KEY ACTIVITY REPORT 1ST TO 29TH FEB 16

INCOMING PHONE CALLS 8718	CALLS ANSWERED (AVERAGE) 47 secs
BOOKED CLINICAL APPOINTMENTS 8189	DID NOT ATTEND 151
REPEAT PRESCRIPTIONS PROCESSED 3842	REFERRALS TO SPECIALIST 333
NO OF PATIENTS SIGNED UP TO SMS TXT SERVICE 4135	ONLINE APPOINTMENTS OFFERED 2360