

# COLERIDGE MEDICAL CENTRE

## KEY ACTIVITY REPORT 1ST TO 31ST JAN 2016

INCOMING PHONE CALLS  <b>8659</b>	CALLS ANSWERED (AVERAGE)  <b>59 secs</b>
BOOKED CLINICAL APPOINTMENTS  <b>7903</b>	DID NOT ATTEND  <b>156</b>
REPEAT PRESCRIPTIONS PROCESSED  <b>3862</b>	REFERRALS TO SPECIALIST  <b>300</b>
NO OF PATIENTS SIGNED UP TO SMS TXT SERVICE  <b>3953</b>	ONLINE APPOINTMENTS OFFERED  <b>2411</b>