

COLERIDGE MEDICAL CENTRE
KEY ACTIVITY REPORT 1st -31st July 2016

INCOMING PHONE CALLS 7559	CALLS ANSWERED (AVERAGE) 38 secs
BOOKED CLINICAL APPOINTMENTS 7433	DID NOT ATTEND 184
REPEAT PRESCRIPTIONS PROCESSED 3911	REFERRALS TO SPECIALIST 368
NO OF PATIENTS SIGNED UP TO SMS TXT SERVICE 4431	ONLINE APPOINTMENTS OFFERED 2069